

CHAPTER 10

TERMINATION, RESHIPMENT, AND DIVERSION FOR INTERNATIONAL SHIPMENTS

1. Reference is made to the following document:

International Personal Property Rate Solicitation, Item 522, Termination of Shipments – HHG; Item 523, Termination of Shipments – UB; Item 524, Reshipments – HHG; Item 525, Reshipments – UB; Item 526, Shipments Diverted After Commencement of Transportation Service

2. The following statements generally apply to all international shipments:

A. Shipments moving over ocean and requiring further over ocean transit will be terminated and reshipped.

B. Shipments requiring changes in type of service, e.g., international to domestic, will be terminated and reshipped.

C. Shipments may be terminated for the benefit of member, subject to service regulations, for the convenience of the Government, or due to the fault of the carrier.

D. When a shipment is terminated and reshipment is necessary, the onward movement should normally be awarded to the same carrier, if possible, to continue carrier liability and for protection of carrier-owned containers, if applicable.

E. Shipments located in SIT will not be diverted. Either a delivery out of SIT or termination and reshipment will be performed depending on the new destination of the shipment.

3. The PPSO must order, in writing, and certify documentation for the services, to enable carriers to submit billing for services rendered.

Several questions and answers are provided to further clarify these services.

QUESTION: A shipment arrives at an overseas port of debarkation (POD) from a point in CONUS. The member's orders were canceled before leaving the origin area. What action does the origin PPSO take?

ANSWER: Notify the carrier that the shipment must be stopped at the nearest point for termination. The carrier must locate the shipment and notify the PPSO of the location. The origin PPSO must notify the PPSO at point of termination and destination of change in orders. A DD Form 1152 will be issued by the PPSO (either at origin or termination point) terminating the BL. Please refer to Item 524 (HHG) and Item 525 (UB) of the International Rate Solicitation for further clarification.

QUESTION: A shipment originating in an overseas area is terminated at the POD in CONUS. The member's orders are amended to read another overseas theater. How should the shipment be forwarded?

ANSWER: A new BL should be issued to the same carrier if that carrier has a cost effective approved rate on file.

QUESTION: A shipment was intended for overseas movement. The member's spouse decided to move within CONUS in lieu of going overseas. The carrier had completed the packing and stuffing of the shipment into containers. How does the shipment move within CONUS?

ANSWER: If carrier has a cost effective Code 2 rate on file, convert BL to a Code 2 shipment. If not, terminate BL and rebook under domestic procedures. Carrier will be paid in accordance with termination procedures in the International Rate Solicitation. No provisions exist for OTOs within CONUS.

The following situations show necessary actions and applicable charges and are included for further guidance.

SITUATION 1

Member's orders are canceled while carrier is in process of packing. Property will remain in residence.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier has portion of HHG packed and in containers.
3. Member's orders are canceled.

ACTION:

1. PPSO must contact carrier/agent to terminate shipment.
2. PPSO issues DD Form 1200 to terminate shipment at point of residence.
3. Carrier submits DD Form 619 for origin services performed.

APPLICABLE CHARGES:

1. Labor charges for packing, containerizing, and unpacking.
2. Charges for use of vehicle in accordance with those for auxiliary service.

NOTE: Separate service policy may require payment under local procurement procedures rather than DD Form 619. If billing will not be under authority of BL, then it should be canceled instead of terminated.

3. Termination charge.

SITUATION 2

Member's orders amended to read a CONUS destination in lieu of overseas destination.

FACTS:

1. Shipment intended for movement overseas.
2. Carrier had portion of shipment packed.
3. Member's orders changed from overseas to CONUS destination.

ACTION:

1. PPSO must contact carrier/agent to terminate shipment.
2. PPSO rebooks shipment under inter/intrastate procedures. If possible, the same carrier, providing it has proper authority, should be used. If not, a carrier represented by the same agent should be used.
3. PPSO issues a DD Form 1200 to either terminate the shipment, or if the same carrier can be used, changes the destination and code of service.

APPLICABLE CHARGES:

1. If the same carrier maintains shipment, billing will be under the domestic solicitation.
2. If inter/intrastate movement is performed by another carrier, the original BL will be terminated and the original carrier paid as in Situation 1.
3. Termination Charges.

SITUATION 3

Member's orders amended to read a different overseas destination.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier has portion packed and in containers.
3. Member's orders amended to different overseas destination.

ACTION:

1. PPSO notifies carrier/agent of change in destination.
2. PPSO obtains any changes in shipment from member, e.g., more/less weight because of nontemporary storage or unaccompanied baggage. Changes are made accordingly with the carrier/agent.
3. If original carrier has SDDC accepted cost effective rate on file, this carrier and rate should be used.
4. If original carrier does not have acceptable rate on file, then PPSO will book shipment with another carrier, preferably using the same agent.
5. The PPSO will issue DD Form 1200, either terminating or indicating necessary changes to the BL.

APPLICABLE CHARGES:

1. If the same carrier is used, the carrier's SFR to the new destination will apply.
2. If movement is by another carrier using the same agent, then that carrier's SFR to the new destination will apply. Original BL will be terminated.
3. If shipment must be awarded to a carrier using another agent, then the original BL will be terminated and the original carrier paid under provisions of Situation 1.
4. If the shipment is turned over to another carrier/agent, there will be a termination charge.

SITUATION 4

Member's orders canceled prior to departure from origin area -- shipment in warehouse.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier packed, containerized shipment, and drayed to warehouse.
3. Member's orders canceled. Shipment returned to origin residence.

ACTION:

1. PPSO contacts carrier/agent to terminate shipment.
2. PPSO issues DD Form 1200 to cover termination and return to residence.
3. Carrier submits DD Form 619 to cover applicable charges.

APPLICABLE CHARGES:

1. Dollar amount per hundredweight (as indicated in military basic tender) to cover packing, including the use of packing materials and stuffing into containers, if used.
2. SIT and warehouse handling charges, when required, and authorized by the PPSO.
3. Drayage from origin residence to warehouse and return (in accordance with transportation rate applying to SIT).

NOTE: Shipments returned to residence will be returned by carrier in order to continue liability and protect carrier containers. If member wants property unpacked, it can be ordered by the PPSO and paid under Item 507 (UB) or Item 502 (HHG) of the International Rate Solicitation.

4. Termination charge.

SITUATION 5

Member's orders are amended to show a destination within CONUS; shipment containerized for overseas movement.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier packed, containerized, and drayed shipment to warehouse for onward movement.
3. Member's orders amended to CONUS destination in lieu of overseas destination.

ACTION:

1. PPSO contacts carrier/agent to terminate shipment.
2. PPSO rebooks shipment under inter/intrastate procedures. The same carrier should be used, if possible. If original carrier does not have operating authority, a carrier represented by the same agent should be used.
3. PPSO issues DD Form 1200 to either terminate shipment or, if carrier is used, change the destination, code of service, and rate.

APPLICABLE CHARGES:

1. If the same carrier is used and the carrier has a Code 2 rate on file, then the Code 2 rate will be used. If the carrier has only a Code 1 rate on file, then the Code 1 rate will be used. Removal of shipment from containers is payable in accordance with labor charges.
2. If a different carrier is used, the BL will be terminated and the original carrier will be paid in accordance with Situation 4.
3. Termination charge.

SITUATION 6

Member's orders are amended to show a different overseas destination; shipment containerized for overseas movement.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier packed, containerized, and drayed shipment to warehouse for onward movement.
3. Member's orders amended to different overseas destination.

ACTION:

1. PPSO contacts carrier/agent to terminate shipment.
2. PPSO rebooks shipment under international procedures. Any changes required by the member are made with the carrier/agent.
3. If original carrier has SDDC accepted cost effective rate on file, the same carrier should be used.
4. If original carrier does not have acceptable rate on file, then PPSO will book shipment with another carrier, preferably using the agent.
5. The PPSO will issue DD Form 1200 either terminating or indicating necessary changes to BL.

APPLICABLE CHARGES:

1. If the same carrier is used, then the carrier's SFR to the new destination will apply. Original BL will be terminated.
2. If movement is by another carrier using the same agent, then that carrier's SFR to the new destination will apply.
3. If shipment must be awarded to a carrier using another agent, then the original BL will be terminated and the original carrier paid under provisions of Situation 4.
4. Termination charges if another carrier/agent is required.

SITUATION 7

Member's orders are amended to read a different overseas destination using the same POE.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier packed, containerized, and moved shipment to POE.
3. Member's orders are amended to show a different overseas destination using the same POE.

ACTION:

1. PPSO contacts carrier/agent to divert shipment.
2. PPSO issues diversion certificate.

APPLICABLE CHARGES:

1. Use the carrier's same SFR from point of origin to the new destination.
2. If the carrier does not have a transportation rate on file from the origin point to the new destination, then the shipment will be terminated and onward movement directed by the PPSO at the POE.
3. Diversion charge.

SITUATION 8

Member's orders are amended to read a different overseas destination using a different POE.

FACTS:

1. Shipment intended for overseas movement.
2. Carriers packed, containerized, and moved shipment to POE.
3. Member's orders are amended to show a different overseas destination using a different POE.

ACTION:

1. PPSO contacts carrier/agent to divert shipment.
2. PPSO issues diversion certificate.

APPLICABLE CHARGES:

1. Refer to Item 530 for linehaul rates from the origin point to the original POE (point of diversion).
2. Use the carrier's SFR from the point of diversion (original POE) to the new overseas destination.
3. If the carrier does not have a transportation rate on file from the point of diversion to the new overseas destination, then the shipment will be terminated and onward movement directed by the PPSO at the POE.
4. Diversion or termination charge, as applicable.

SITUATION 9

Member's orders were canceled. Shipment has moved to the POD.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier packed, containerized, and moved shipment to POD.
3. Member's order canceled. Shipment must be returned to origin.

ACTION:

1. PPSO contacts carrier/agent to terminate shipment at POD.
2. PPSO issues DD Form 1200 terminating shipment at POD.
3. A new BL must be issued for return to origin.

APPLICABLE CHARGES:

1. Carrier's SFR to rate area of the termination point or carrier's SFR to the rate area of the original destination point, whichever is less, minus deduction for nonperformance of unpacking service on household goods.
2. Termination charge.

SITUATION 10

Member's orders are amended to read a CONUS destination in lieu of the overseas destination. Shipment has moved to the POD.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier packed, containerized, and moved shipment to POD.
3. Member's orders amended to read CONUS in lieu of overseas.

ACTION:

1. PPSO contacts carrier/agent to terminate shipment at POE.
2. PPSO issues DD Form 1200 terminating shipment at POD.
3. PPSO at the POD must issue new BL for return to CONUS.

APPLICABLE CHARGES:

1. Carrier's SFR to rate area of the termination point or carrier's SFR to the rate area of the original destination point, whichever is less, minus deduction for nonperformance of unpacking service on household goods.
2. Termination charge.

SITUATION 11

Member's orders are amended to read another overseas destination in the same rate area as the original destination.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier packed, containerized, and moved shipment to POD.
3. Member's orders amended to read another installation within the same rate area as the original destination.

ACTION:

1. PPSO contacts carrier/agent to divert shipment.
2. PPSO issues a diversion certificate showing the new destination.

APPLICABLE CHARGES:

1. Carrier's SFR to destination. There is no change in the rate.
2. Diversion charge.

SITUATION 12

Member's orders are amended to read another overseas destination in an area, which requires further overwater transportation.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier packed, containerized, and moved shipment to original POD.
3. Member's orders amended to read another overseas destination requiring further overwater transportation.

ACTION:

1. PPSO will contact carrier/agent to terminate shipment.
2. PPSO will issue DD Form 1200 terminating shipment.

APPLICABLE CHARGES:

1. Carrier's SFR to rate area of the termination point or carrier's SFR to the rate area of the original destination point, whichever is less, minus deduction for nonperformance of unpacking for household goods.
2. Termination charge.

NOTE: The PPSO at the point of termination will be responsible for onward movement of the shipment. A new BL must be issued for further movement overwater.

SITUATION 13

Member's orders are canceled and shipment is returned to CONUS.

FACTS:

1. Shipment intended for overseas movement.
2. Carrier packed, containerized, and moved shipment to the destination point.
3. Member's orders were canceled and the shipment must return to CONUS.

ACTION:

1. PPSO will contact carrier/agent to terminate shipment.
2. PPSO will issue a DD Form 1200 terminating shipment.

APPLICABLE CHARGES:

Carrier's SFR to the destination point minus deduction for nonperformance of unpacking household goods.

NOTE: PPSO at destination is responsible for onward movement of the shipment. A new BL must be issued for further movement over water.

SITUATION 14

Member's orders canceled prior to departure from origin area; shipment in warehouse.

FACTS:

1. Shipment intended for CONUS.
2. Carrier packed, containerized shipment, and drayed to warehouse.
3. Member's orders cancelled. Shipment returns to origin residence.

ACTION:

1. PPSO contacts carrier/agent to terminate shipment.
2. PPSO issues DD Form 1200 to cover termination and return to residence.
3. Carrier submits DD Form 619 to cover applicable charges.

APPLICABLE CHARGES:

1. Dollar amount per hundredweight to cover packing, including the use of packing materials and stuffing into containers, if used.
2. SIT and warehouse handling charges, when required, and authorized by the PPSO.
3. Drayage from origin residence to warehouse and return in accordance with transportation rate applying to SIT.

NOTE: Shipments returned to residence will be returned by carrier in order to continue liability and protect carrier containers. Unpacking must be ordered by the PPSO and paid under Item 507 (UB) or Item 502 (HHG) of International Rate Solicitation.

4. Termination charge.

SITUATION 15

Member's orders are cancelled; member remains at origin point. Shipment is located at POE.

FACTS:

1. PPSO booked shipment with carrier for return movement to CONUS.
2. Carrier packed, containerized, and moved shipment to the POE.
3. Member's orders are canceled. Shipment returned to origin.

ACTIONS:

1. PPSO contacts carrier/agent to terminate shipment.
2. Carrier locates shipment at POE.
3. PPSO issues DD Form 1200 terminating shipment at POE.
4. PPSO at POE issues documentation to return shipment to origin.

APPLICABLE CHARGES:

1. Dollar amount per hundredweight to cover padding, including the use of packing materials and stuffing into containers, if used.
2. SIT and warehouse handling charges, when required, and authorized by PPSO.
3. Drayage charge to move shipment to warehouse for SIT, if applicable.
4. Applicable linehaul rates contained in International Rate Solicitation.
5. Termination charge.